



## Moveware Client Newsletter

October 2020

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### Moveware in the Cloud



We have some exciting news for our valued clients. The new cloud based Moveware is on its way. We are thrilled to share with you that we are progressing through our project of rewriting Moveware into a modern cloud-based application. This project to replace our Moveware enterprise legacy system is undoubtedly a gigantic effort, that will take time to materialise. However, we are at a stage where we feel comfortable with the progress achieved so far, and thus this is the first in a series of updates that we will give our customers throughout this process.

### Why have we chosen to transform Moveware?

Our mission has always been to offer the best moving and storage applications in the market, which has made Moveware the full featured business application it is today. However, time does not stand still, and we have new technologies at our disposal that were not around when Moveware first appeared. We aim to take full advantage of these new technologies whilst continuing to offer you the most comprehensive mobility software package, upgraded to a state-of-the-art environment.

### What will the transformation mean?

- A cloud-based application, removing reliance on complex hardware infrastructure, making it easier for our customers to maintain, deploy, upgrade and host.
- An appealing and intuitive user interface.
- Enhanced operability with choice of operating systems and devices.
- A modern system architecture encompassing the UI (User Interface) layer, the BL (Business Logic) layer and the DB (Database) layer.
- Upgraded web integration with a standard API, making it even easier for third-party applications to connect and interface with Moveware

### New Clients Gone Live



**Atlas International Movers** is a high-quality service provider offering international moving services across Europe and overseas to and from all countries around the globe. They support a wide base of corporate clients, relocation management companies, local DSP's, and high-end private clients. **Atlas International Movers** is a proud FIDI member ensuring their clients get the best possible moving services. With an average of 14 years working in the moving industry, their staff are highly experienced, they use their own trucks, vans, and other equipment to run a professional moving company. Their warehouse and office are located just outside Amsterdam.

## Security Reminder



## Client Feedback and Testimonials

### New How-To Guides

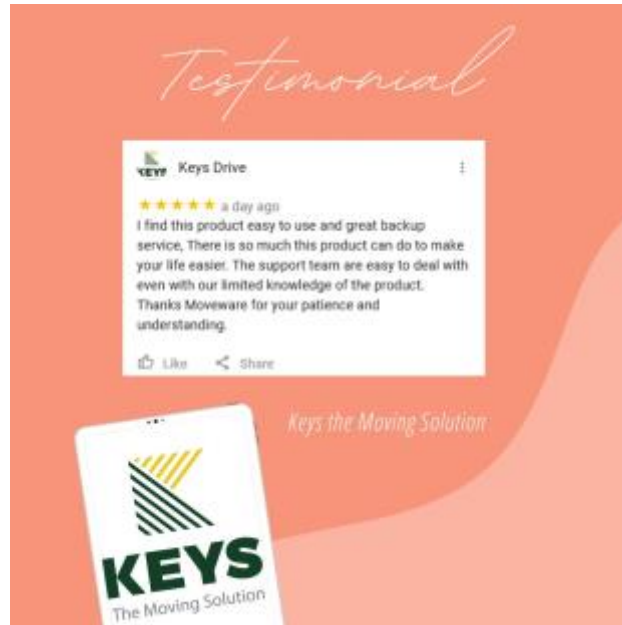


We have added new content on Moveware Wiki as a result of feedback and inquiries we have received from clients. Some of the new articles include:

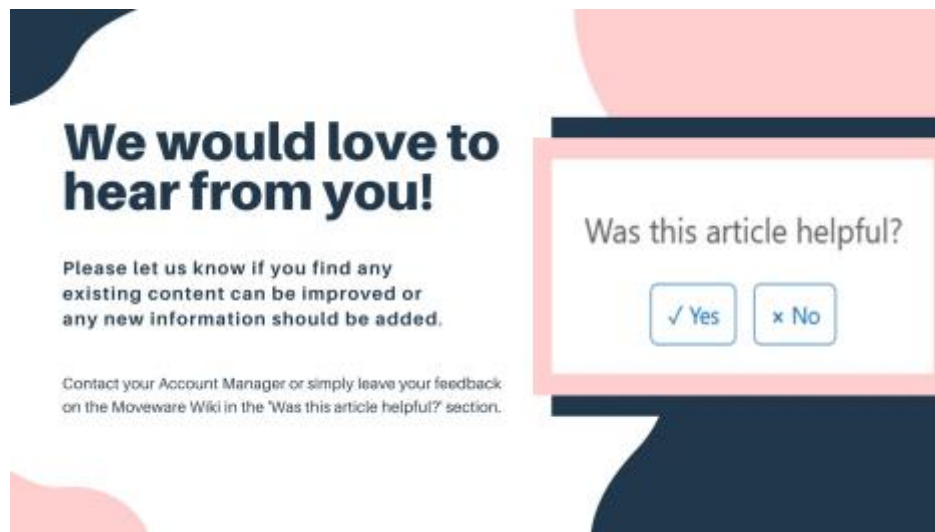
- [Customer Approval Setup](#)

- [How to Delete a Waybill](#)
- [Mobi - Timesheet](#)
- [Mobi - Add Inventory on Small Devices](#)
- [Mobi - Report Custom Changes](#)

## Client Testimonials



Leave your feedback on Moveware Wiki



Would you like to be in our next Client Newsletter?



## Moveware Tips



Click [here](#) for instructions on how to create a new version of an existing job type, such as how to copy an existing job type and to configure this with slightly different comments, diary actions, costings, or review questions. Please note that this is only worthwhile to create a new version of a job type if this new version is expected to be used more than 10 times a year.

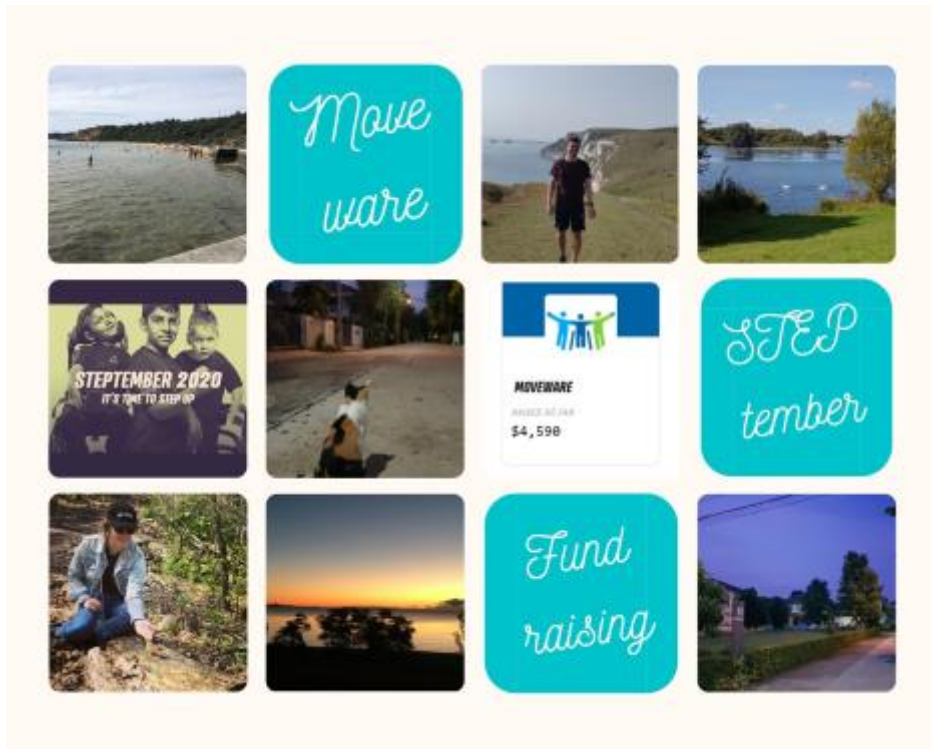








Adding the required documentation as a Diary Action or Task for each job type is a useful way for coordinators to track the submission of required documents from clients and agents. Setting documents as a Diary Action or Task will cause them to display in red on the relevant job's Diary tab. Once the documentation has been received, this Diary Action will be completed and will display in green. Click [here](#) for more information.

## Special Event: Moveware STEPtember

Moveware teams in Europe, North America, Australia, and Thailand have worked hand in hand to complete the STEPtember 2020 walking and fundraising challenge. The ultimate goal we share is to help improve the lives of children and adults suffering from cerebral palsy. Together we have reached a total of over 10 million steps and raised over \$4,500 which will be contributed to cerebral palsy research, developing technology and innovations, and providing support to children with disabilities and their families. For more information, please click [here](#) to visit the STEPtember official website.

We hope you enjoy the below photos brought to you by our Moveware staff capturing their beautiful STEPtember experience.



 THE CHALLENGE   THE CAUSE   GET INVOLVED   GET INFORMED			
ORGANIZED BY	TEAM	MEMBERS	INDIVIDUAL
 TEL	Team TEL	\$1,130	
	Team A75M	\$678	
	Team X78H1	\$886	
	Team U43	\$780	
	Team CEU	\$623	
 CDJ	Team CDJ	1,521,972	
	Team 928H1	1,415,482	
	Team RP35	1,133,138	
	Team MLJ4	1,064,766	
	Team GMD	1,029,219	
			
ORGANIZED BY	TEAM	MEMBERS	INDIVIDUAL
 Terry Kent	Terry Kent	\$878	
	Cheryl Lees	\$991	
	Dean Kent	\$906	
	Isabel Francis	\$253	
	Happy Nguyen	\$339	
 Philip McPhee	Philip McPhee	\$64,962	
	Marc Gauthier	\$34,781	
	Carson Mackie	\$14,488	
	Tony Kent	\$52,088	
	Harlock East	\$25,148	
