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New Clients Gone Live



- **Morris Moving & Storage** is a family-owned business that has been operating in the New York City area since 1898. Started by Abraham Morris, the company is now led by his great-grandson Jacob Morris. While **Morris Moving & Storage** focus primarily on local moves, they have been expanding to adopt a leading role in the area working with local interior design firms. Honoring the direction Abraham established in 1898, their commitment to reliable moving and storage services remains a continued priority.



- **Total Moving Solutions** is a locally owned and operated business in Brisbane, Australia and your one-stop shop for all moving needs. Whether you want to do it yourself or bring in the experts, they have it covered. With their “No Hidden Fees” price guarantee, customers only pay what is quoted. Total Moving Solutions offers both local and interstate removals. They also provide Vehicle Hire Services for trucks, utes, and vans, which are available for short and long-term hire, and operate a diverse box-shop for all your container needs, whether you're looking for singles or bulk.



- **Sea Gate Services Inc.** is an international moving and freight shipping broker founded in 1994. **Sea Gate Services Inc.** specializes in trans-shipment services for household effects and general freight arriving in groupage containers through the ports of New York and Philadelphia to west coast USA, Canada, the Caribbean Islands, Central America, and other international countries. **Sea Gate Services Inc.** is licensed and bonded by the FMC and DOT/FMCSA, a proud member of IAM & AMSA, and is accredited by the BBB.



- **SwiftRelo** is a removals company based in **Hong Kong and Macau**. Established in 2010, SwiftRelo has grown quickly, and their ability to deliver both service and value have led them to be regarded as one of Hong Kong and Macau’s leading movers. In 2016, **SwiftRelo** became a part of the Harmony Relocation Network – a badge of honour within the removals community. Harmony is a worldwide network of relocation companies who uphold a solid infrastructure with cutting edge technology, an ISO-tested quality system and leading sustainability criteria.

Moveware 8.9 Release Notes Highlights



To read the complete Moveware 8.9 Release Note Highlights, click here.¹

1. NEW THIRD-PARTY INTEGRATION – Twilio SMS Interface

The ability to send text messages is an increasingly important tool for companies to communicate with customers, suppliers, and staff; in fact, many customers are often engaging with potential companies *exclusively* via text message.

While Moveware has offered the option to send SMS messages, we are now enhancing this feature by partnering with a new global messaging provider called **Twilio**.

The key benefits of the Moveware-Twilio integration include:

- A lower cost per message
- Greater availability of dedicated sender numbers
- Future integration with other messaging platforms such as *WhatsApp* and *Chat*

2. NEW DEVELOPMENT – REST API

The latest Moveware release also includes the foundations of a brand new Moveware REST API to provide access to Moveware data.

The new REST API has a similar functionality but is much less complicated to use than the previous SOAP endpoints. The number of endpoints available on the latest REST API will steadily increase as the development team adds more functionality. The existing SOAP API will remain available for existing users; there is no need to change.

The REST API is already in beta testing by select Moveware companies and is being progressively rolled out to eventually replace the SOAP API. In the meantime, we are excited to begin offering the REST API for new customer projects and integrations. Please bear in mind that it is still in “early access” stage.

Please contact us if you have any questions.

To read the complete Moveware 8.9 Release Note Highlights, click here.²

¹<https://wiki.moveconnect.com/moveware-8-9-release-highlights/>

²<https://wiki.moveconnect.com/moveware-8-9-release-highlights/>

New How-to Guides and Videos



New Articles

We so value the feedback and inquiries from our clients, as it allows us to create custom content tailored specifically to your needs. As a result, we have updated and added some new content to the Moveware Wiki - some of these new articles include:

- Fine Art³
- All Mobi Settings⁴
- Mobi - Warehouse Search and Locate⁵
- Mobi - Submit Feedback Menu⁶

New Video Series: Administration

We are also excited to announce the release of a brand new video series focused exclusively on the Administration module in Moveware. To watch the new content, please click here⁷ to navigate to our Training page and scroll to the Administration section.

Do you have ideas for future Moveware content? Contact us! Communications@moveconnect.com⁸.

³<https://wiki.moveconnect.com/docs/moveware/fine-art-module-1/>

⁴<https://wiki.moveconnect.com/docs/moveware/all-mobi-settings/>

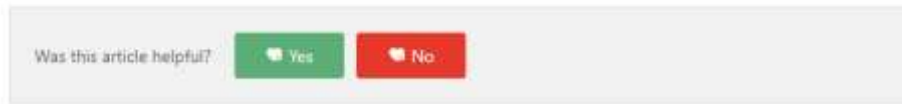
⁵<https://wiki.moveconnect.com/docs/moveware/barcoding-in-mobi-warehouse/>

⁶<https://wiki.moveconnect.com/docs/moveware/mobi-submit-feedback-menu/>

⁷<https://wiki.moveconnect.com/moveware-training/>

⁸<mailto:Communications@moveconnect.com>

We want to hear from you!



Have you noticed this button at the bottom of our Wiki articles?

This is an easy way to provide direct feedback about the content we have on our Moveware Wiki. Selecting No will give you the opportunity to provide a written comment about how we can improve upon the existing content.

We look forwards to hearing from you!



We are pleased to announce that Mobi 2.0 is here – and with it, an exciting new feature: **Barcode Scanning!**

With Mobi 2.0, users are now able to use Barcode Scanning when creating inventories (packing lists) and checkoffs (bingo sheets), allowing your drivers to work even more efficiently.

Using Barcoding, **users are now able to create *and* number items by simply scanning a barcoded label.**

In addition, **users can also complete an entire checkoff using a barcode scanner** to confirm every item automatically as it is scanned.

Barcoding in Mobi works with an external scanner or simply using the device's own camera, so there is no need to purchase any extra equipment to get started!

There has never been a time when the ability to work wirelessly has been so important, with efficient data sharing between the office and crews on the road.

If you are interested in learning more about Mobi and how to manage your entire move process in a paperless environment, please contact your Moveware account manager and they will be happy to assist you.

Client Testimonials



We were honored to be recognized by one of our esteemed clients **Quick & Easy Removals & Storage** in their interview with the Australian Furniture Removers Association (AFRA). The interview was published in the September 2020 issue of the *On the Move* magazine on Page 11. During the interview, Quick & Easy referred to implementing Moveware as one of their "**favorite moments in the industry**" as the solution our software offers brought about the transformation of how their company operates. Please click here⁹ to read the September 2020 issue of AFRA's *On the Move*.

We truly appreciate your feedback and we will continue to strive for excellence in our products while delivering an exceptional customer experience.

Would you like to provide a testimonial for our next client newsletter? Contact us at communications@moveconnect.com¹⁰. We look forwards to hearing from you!

Moveware Tips



When a Diary Action is added, Moveware will automatically populate the name of the user who creates the action to the Assigned column. Please note that this will always be the default unless your system is configured differently.

In addition, Moveware also allows for diary actions to be assigned automatically to specific users or based on specified roles such as Operations Manager, Account Manager, Sales Rep, and so on. Click here¹¹ to read the full guide.

⁹<https://www.flipsnack.com/AFRA2014/afra-otm-sep-2020.html>

¹⁰<mailto:communications@moveconnect.com>

¹¹<https://wiki.moveconnect.com/docs/moveware/assign-diary-actions-to-specific-users-or-roles/>



Partial invoices are useful when you are trying to invoice a part of a service to your client, which was quoted as one, but for some reason ended up being split in different stages. Issuing a partial invoice allows you then to invoice, and collect, part of the service without having to wait until all services are completed to invoice. In Moveware, partial invoices have links in the background to connect all relevant invoices and are very useful for reporting purposes and calculating remaining balances.

Click here¹² to read more about the Partial Invoicing feature.

¹²<https://wiki.moveconnect.com/docs/moveware/partial-invoicing/>